

PARIS (Social Care) Family of Applications

PARIS is the electronic record holding personal and financial information about those in receipt of social care services for both Adults and Children's services. It also includes an application called Home Care Roster which supports the internal home care service provision and the deployment of approximately 1200 Home Care staff.

The proposal post vesting day is that Paris is provided Pan Cheshire supported by appropriate governance arrangements.

1. PARIS Objectives

PARIS was developed by a software company called In4tek as a tool that would enable both health and social care to operate in partnership with an objective that the personal records and business process for health and social care should be dealt with by a unified system. This would give service users a unified record, and give the services a business system that did not artificially separate budgets, reports and processes.

During the past five years, in4tek has increased substantially in size and capability, particularly in its resources for Testing and its separate development resource for 4care (PARIS Web). They remain challenged to provide sufficient resource to provide the customised elements that Cheshire and other sites require. This has lead to delays in roll out.

In response to this In4tek have taken a more strategic focus on their UK development and it is now their intention to consolidate the multiple release streams, which have developed several large pieces of work in parallel, into a consolidated 4.3 version which will be their next major release. This will maximise their development and testing resource and should benefit the user group in more timely and robust module development

2. Associated implementations include

- Staff Plan on Call - Real Time Monitoring
- ESCR - Electronic Social care Record (Hummingbird)
- Single Assessment Process (SAP)

Paris Interfaces are (current and in development)

- Paris to Oracle Accounts Payable – Foster Care payments, adoption allowances and care leavers payments approx £250k per fortnight.
- Paris Oracle Accounts Receivable – customer invoices
- Paris to Home Care Roster
- Electronic Service Return portal – imports providers service returns
- Paris to Oracle Accounts Payable – Provider Payments
- Paris to Oracle Accounts Receivable Customer Name/Address
- Single Assessment Process interface

3. PARIS Users

A strong **user group** was formed in 2003 with the membership fully reflecting the PARIS goal of having Health and Social Care functionality in one application, so that sites can pick and mix the modules that they require.

There are four Canadian sites using PARIS. They are notionally Health sites, but each uses at least some social care functionality in addition to 'pure' health modules. Community Living, British Columbia provide what in this country would be social care to those with physical or learning disabilities. There are **eighteen** UK sites. The smallest is *Orkney* with a population of 20,000. with a geography of 20 inhabited islands. *Orkney* has a well developed network of wireless technology.

The largest UK site in population and users is currently the *Tees, Esk and Wear Valleys Foundation Trust*. TEWV has over 3,000 PARIS users, a number that is still growing. It is a mental health foundation trust. *Belfast* recently reorganised and is nearly as big. It has a structure that fully merges health and social care. There are also sites that are purely Health, purely Social Care, a specialist mixture such as a mental health partnership trust in *Cardiff & Vale*, or a small-scale mainland integration of health and social care such as *Torbay*.

In addition *Cheshire PCT* went live with Paris Child Health in July 2008 this includes screening, immunisation and vaccination for all clinics and schools containing clinics. The Cheshire PCT project team are working on the extension of the product to community health practitioners (Health visitors, chiropodists etc) linked to PCTs.

4. Paris will deliver a solution for the following Government Legislation and Directives

- Provision of the Electronic Social Care Record (ESCR)
- ICS phase 1 b compliant
- ICS 1c and later phase 2
- LAC (DH) (2008)1: Transforming Social Care (Social Care Redesign)

5. In addition to supporting the Operational teams and Workers Paris supports the improvements to key Business Processes

- Phase 2 will bring with complete the roll out of two systems in one: a full electronic person record (ESCR)
- The financial functionality will allow the elimination of the present manual activity required to make payments via Oracle IBS.
- It will support the move of internal providers to net-nil budgets enabling payments to be via Oracle IBS.
- It will allow Direct Payments to be made under the full control of the Purchasing teams, interfacing with Oracle IBS.
- Paris supports Flexible and Mobile working, as workers are not tied to coming back into an office to maintain/view records.
- Paris supports the processes for retention and destruction of records